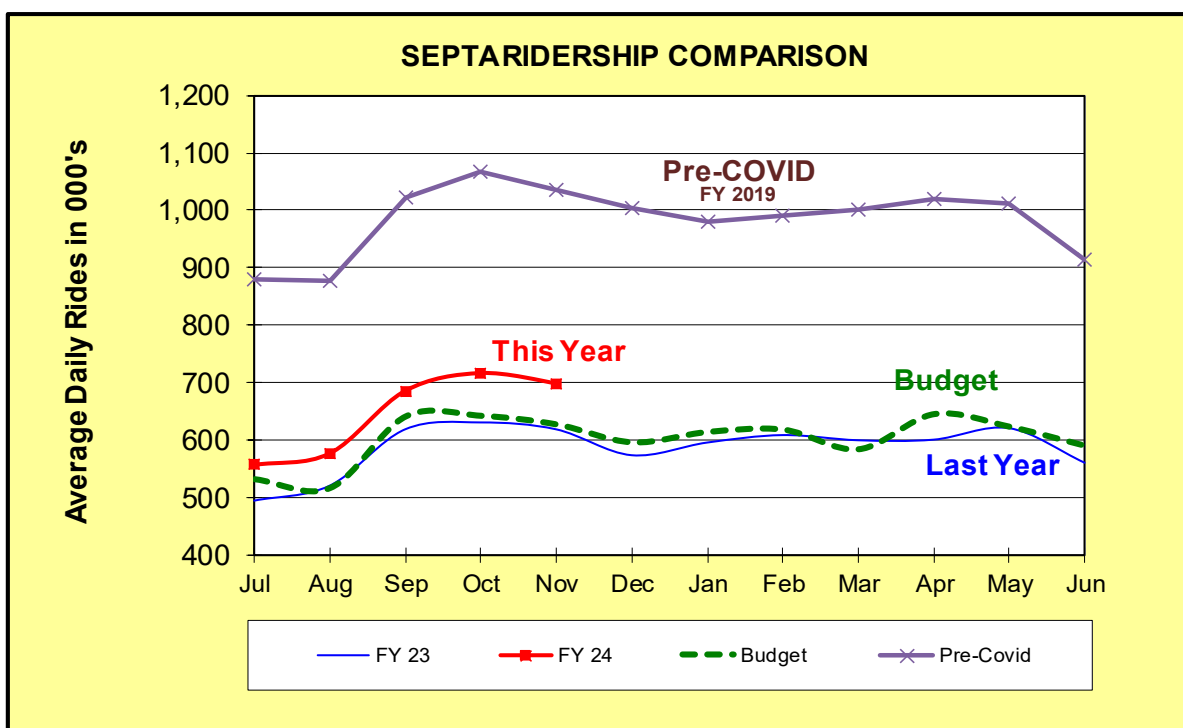


# PASSENGER REVENUE & RIDERSHIP

## NOVEMBER 2023

### November 2023:

- Passenger revenue \$27.2 million or 1% below budget and 11% above last year, aided by \$2.3 million from outstanding liability for uncollected tokens
- Unlinked ridership 19.5 million trips or 11% above budget and 13% above last year
- Regional Rail trips increased 20% and Transit 12% over last November
- Average daily trips at 699,000 or 80,000 daily trips above last year
- City's new fall participation in Key Advantage & Zero Fare programs averages 98,300 weekly trips growing 47% above last month
- Contactless payments average 108,750 weekly trips or 38% increase over last month, conversely reducing Fare Kiosk Quick Trip sales by 45%



### Year-to-Date FY 2024 (Jul23 - Nov23):

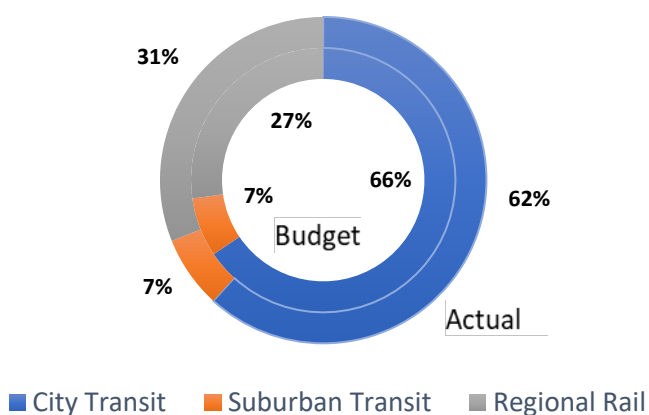
- Passenger revenue 5% below budget and 3% above last year
- Unlinked ridership 9% above budget and 11% above last year
- Systemwide ridership recovery vs. pre-COVID at 67%, Transit at 68% and Regional Rail at a post recovery high of 58%
- Monthly ridership includes automatic passenger counts (APC) for all bus and tracked trolley modes supplementing free ridership counts

Prepared By:  
**Financial Operations**  
 Southeastern Pennsylvania Transportation Authority

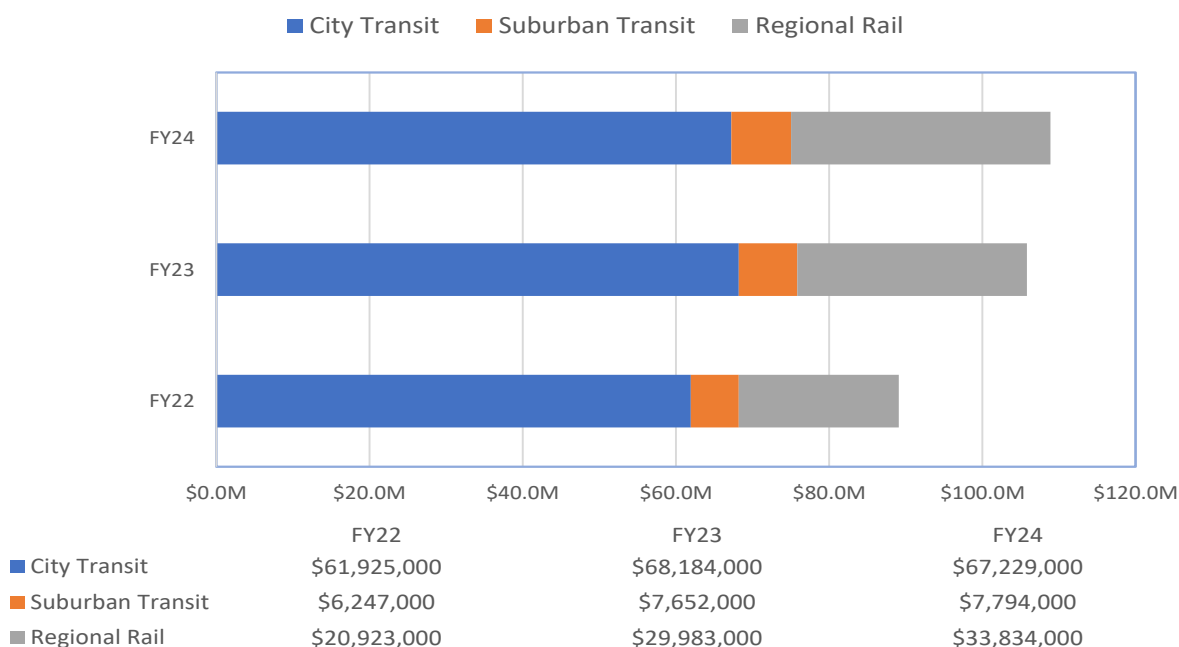
## SEPTA passenger revenue through November fiscal year-to-date:

FY 2024 passenger revenue \$108.9 million. City Transit generated \$67.2 million, Suburban Transit \$7.8 million, and Regional Rail \$33.8 million. Passenger revenue 5% below budget and less than 3% above last year.

## PASSENGER REVENUE Actual vs Budget






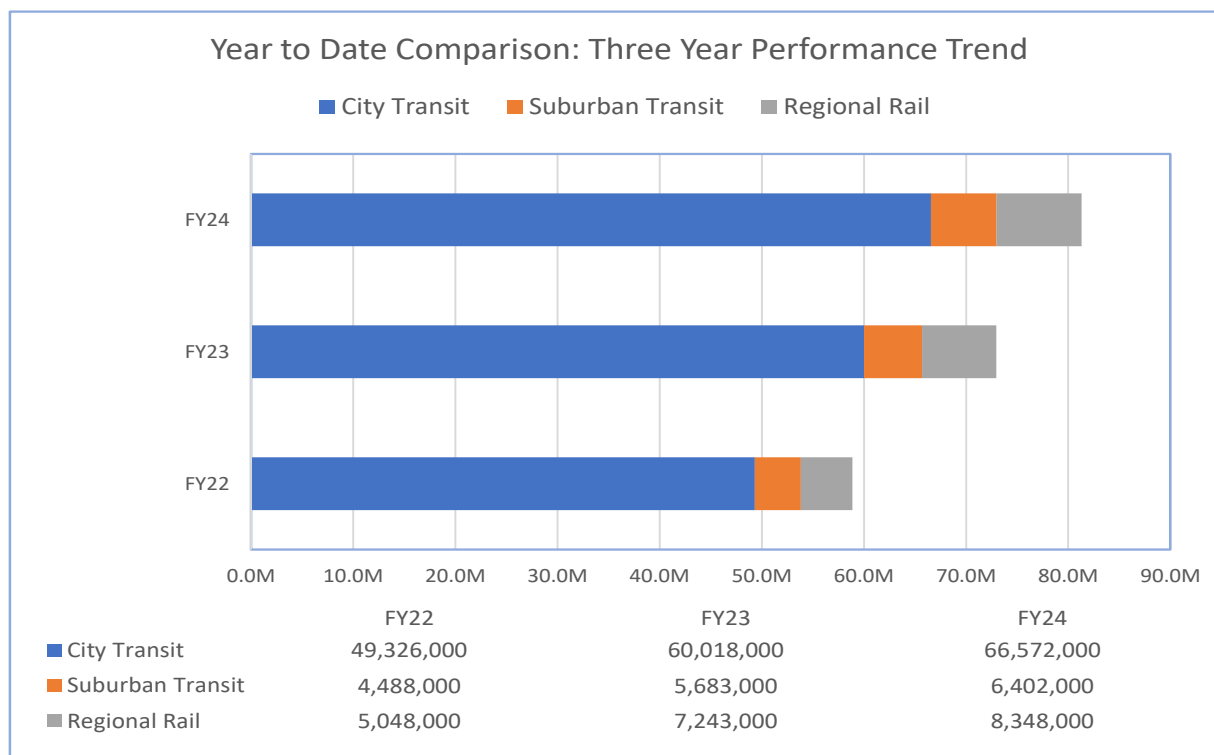
## Year to Date Comparison: Three Year Performance Trend



## SEPTA unlinked ridership through November fiscal year-to-date:

FY 2024 ridership 81.3 million. City Transit recorded 66.6 million, Suburban Transit 6.4 million, and Regional Rail 8.3 million. Ridership 9% above budget and 11% above last year.

		YTD Budget		YTD Actual	
Transit		66.8	Million Trips	73.0	Million Trips
Regional Rail		7.6	Million Trips	8.3	Million Trips
Total		74.4	Million Trips	81.3	Million Trips



# DIVISION & MODE UNLINKED RIDERSHIP

## FY 2024 VS. PRIOR YEAR

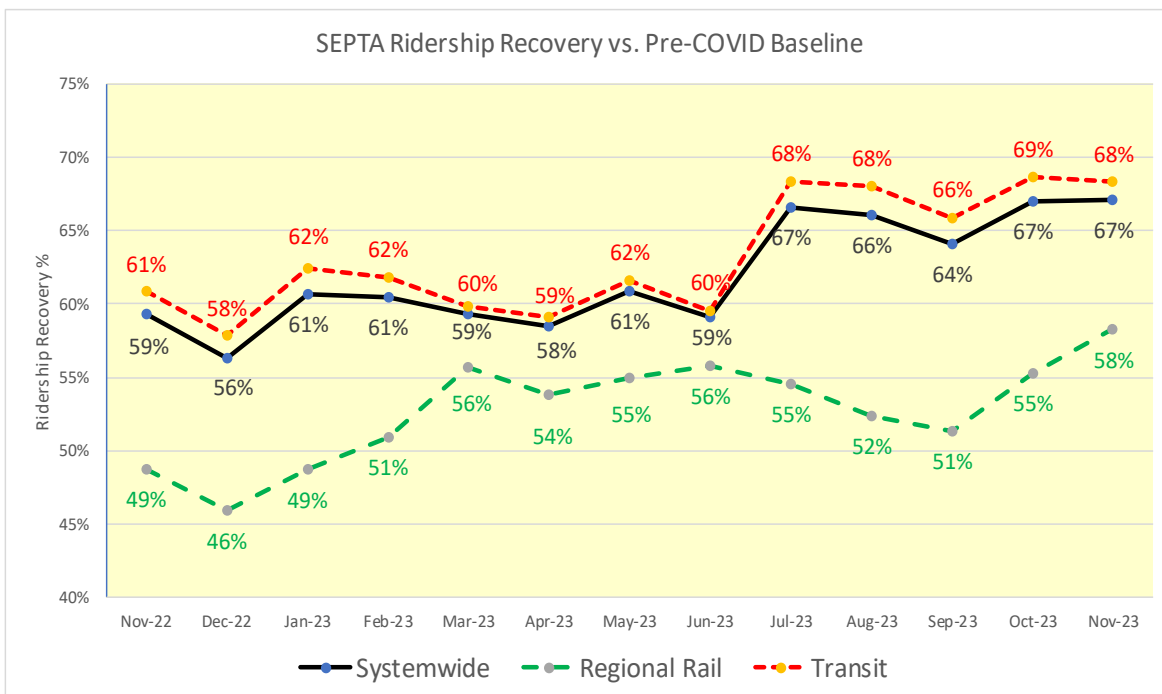
CITY TRANSIT DIVISION				VS. PRIOR		VICTORY DIVISION				VS. PRIOR	
		TOTAL	YEAR					TOTAL	YEAR		
MFL	JULY	1,781,735	5%			NHSL	JULY	110,403	10%		
	* AUGUST	2,387,645	10%				* AUGUST	137,883	10%		
	SEPTEMBER	2,450,618	24%				SEPTEMBER	121,576	13%		
	OCTOBER	2,592,828	23%				OCTOBER	125,398	16%		
	* NOVEMBER	2,994,949	21%				* NOVEMBER	149,391	15%		
	DECEMBER	-	-100%				DECEMBER	-	-100%		
	YTD TOTAL	12,207,775	17%				YTD TOTAL	644,651	13%		
BSL	JULY	1,189,765	6%			MSH	JULY	96,012	39%		
	* AUGUST	1,588,877	10%				* AUGUST	120,365	31%		
	SEPTEMBER	1,626,084	24%				SEPTEMBER	99,386	7%		
	OCTOBER	1,719,089	22%				OCTOBER	117,859	29%		
	* NOVEMBER	1,986,163	25%				* NOVEMBER	140,038	33%		
	DECEMBER	-	-100%				DECEMBER	-	-100%		
	YTD TOTAL	8,109,978	18%				YTD TOTAL	573,660	27%		
LIGHT RAIL	JULY	850,600	18%			BUS	JULY	654,970	6%		
	* AUGUST	1,174,969	15%				* AUGUST	852,549	9%		
	SEPTEMBER	1,049,797	16%				SEPTEMBER	700,704	11%		
	OCTOBER	1,132,421	24%				OCTOBER	731,539	17%		
	* NOVEMBER	1,285,332	12%				* NOVEMBER	876,944	17%		
	DECEMBER	-	-100%				DECEMBER	-	-100%		
	YTD TOTAL	5,493,119	17%				YTD TOTAL	3,816,706	12%		
TRACKLESS	JULY	178,057	-3%			VICTORY TOTAL	JULY	861,385	9%		
	* AUGUST	229,909	4%				* AUGUST	1,110,797	11%		
	SEPTEMBER	214,713	2%				SEPTEMBER	921,666	11%		
	OCTOBER	230,348	6%				OCTOBER	974,796	18%		
	* NOVEMBER	258,909	2%				* NOVEMBER	1,166,373	19%		
	DECEMBER	-	-100%				DECEMBER	-	-100%		
	YTD TOTAL	1,111,936	3%				YTD TOTAL	5,035,017	14%		
BUS	JULY	6,427,689	7%			FRONTIER	JULY	245,189	14%		
	* AUGUST	8,338,748	11%				* AUGUST	308,307	17%		
	SEPTEMBER	7,489,818	4%				SEPTEMBER	246,341	-1%		
	OCTOBER	7,946,898	7%				OCTOBER	259,329	7%		
	* NOVEMBER	9,445,678	6%				* NOVEMBER	308,096	3%		
	DECEMBER	-	-100%				DECEMBER	-	-100%		
	YTD TOTAL	39,648,831	7%				YTD TOTAL	1,367,262	8%		
CITY TRANSIT TOTAL	JULY	10,427,846	7%			REGIONAL RAIL	JULY	1,359,947	14%		
	* AUGUST	13,720,148	11%				* AUGUST	1,693,912	12%		
	SEPTEMBER	12,831,030	11%				SEPTEMBER	1,556,233	13%		
	OCTOBER	13,621,584	13%				OCTOBER	1,658,531	16%		
	* NOVEMBER	15,971,031	12%				* NOVEMBER	2,078,901	19%		
	DECEMBER	-	-100%				DECEMBER	-	-100%		
	YTD TOTAL	66,571,639	11%				YTD TOTAL	8,347,524	15%		
ALL DIVISIONS				VS. PRIOR		ALL DIVISIONS				VS. PRIOR	
		TOTAL	YEAR					TOTAL	YEAR		
	JULY	12,894,367	8%				OCTOBER	16,514,240	14%		
	* AUGUST	16,833,164	11%				* NOVEMBER	19,524,401	13%		
	SEPTEMBER	15,555,270	11%				DECEMBER	0	-100%		
							YTD TOTAL	81,321,442	11%		

Note: Asterick indicates a five-week fiscal month (August, November, March and May), remaining months are four-week fiscal months.

# COVID RIDERSHIP RECOVERY

## 13-MONTH TREND

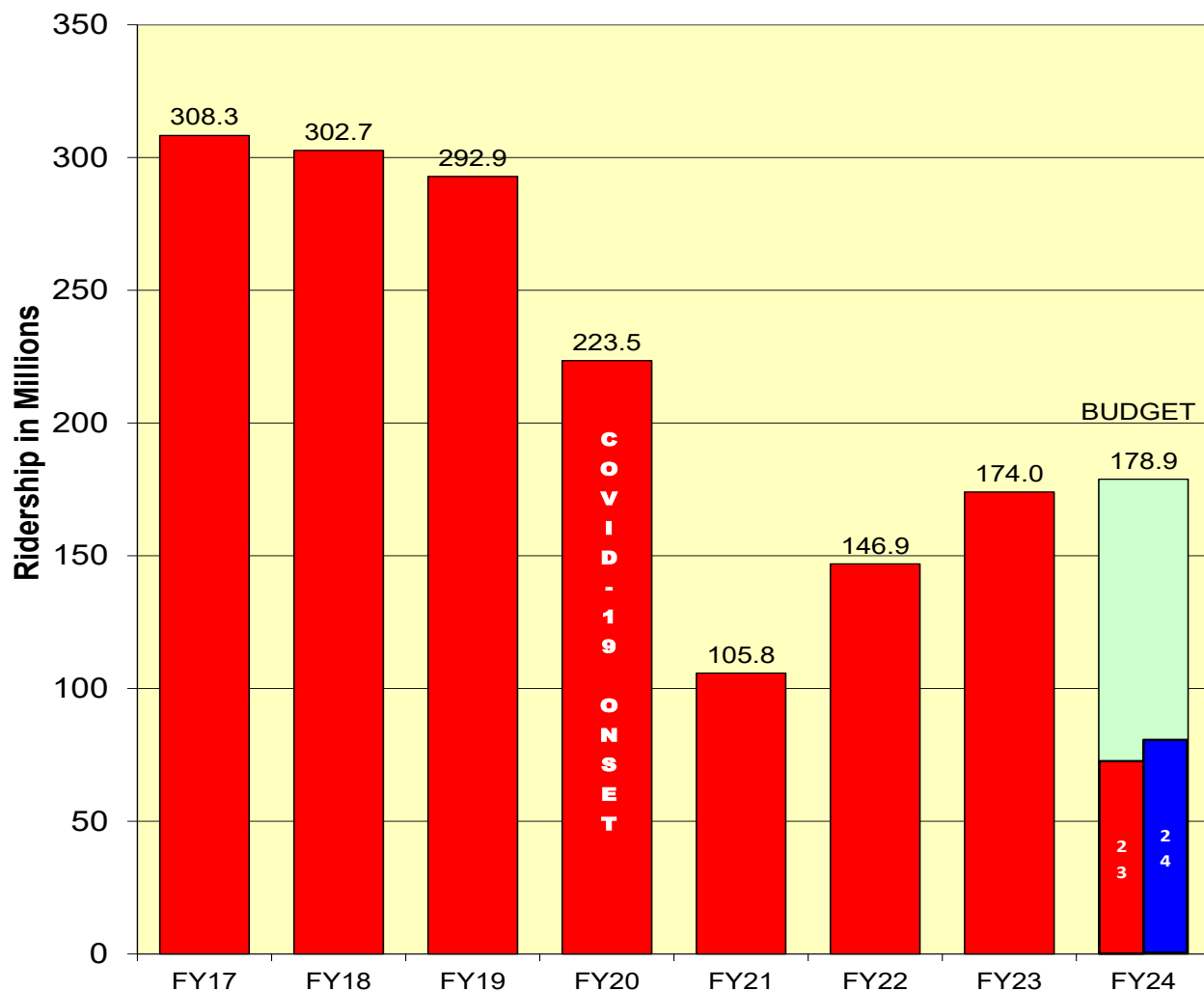
Fiscal Month	Ridership	Percent Recovery vs. Pre-COVID		
		System-wide	Regional Rail	Transit
Nov-22	17,275,142	59%	49%	61%
Dec-22	12,336,068	56%	46%	58%
Jan-23	13,226,282	61%	49%	62%
Feb-23	14,008,225	61%	51%	62%
Mar-23	17,464,194	59%	56%	60%
Apr-23	13,829,575	58%	54%	59%
May-23	17,661,561	61%	55%	62%
Jun-23	12,532,190	59%	56%	60%
Jul-23	12,894,367	67%	55%	68%
Aug-23	16,833,164	66%	52%	68%
Sep-23	15,555,270	64%	51%	66%
Oct-23	16,514,240	67%	55%	69%
Nov-23	19,524,401	67%	58%	68%



Note: Monthly comparison to pre-COVID period between March 2019 and February 2020.  
 Aug, Nov, Mar & May are 5-week months, remaining months are 4-week fiscal months.

UPDATE THRU NOVEMBER 2023

	VS. BUDGET	VS. LAST YEAR
NOV 2023:	11%	13%
NOV YTD:	9%	11%



FY 2024: JULY 2023 - JUNE 2024

## NOTED IMPACT:

FY 2017 impacted by RRD rail car shortage during first quarter and six-day City Transit strike in early November 2016.  
FY 2018 trips down from modest fare increase & harsh winter, Suburban Transit records 4.2% trip increase.  
FY 2019 ridership impacted by City Transit trip losses from competition, roadway congestion, and other factors.  
FY 2020 ridership decline due to COVID-19 crisis starting in mid-March 2020 through June year-end.  
FY 2021 ridership significantly impacted by COVID-19 throughout fiscal year.  
FY 2022 continues to be impacted by COVID-19, ridership 50% of the pre-COVID FY 2019 total of 293 million.  
FY 2023 ridership increased to 174 million or 18% above FY 2022 reaching 60% of the pre-pandemic baseline.  
FY 2024 forecasted ridership at 179 million or 3% above FY 2023.