What is SEPTA Key 2.0?

SEPTA is currently working to build its next-generation fare payment and collection system also referred to as **SEPTA Key 2.0**. The primary objective of this effort is to implement a multimodal fare collection system that represents the future needs of SEPTA customers. This means a system that provides a modern and seamless payment experience.

What are the potential changes* to SEPTA Key?

- Using a smartphone to ride
- Using a contactless bank card to ride (Google pay/Apple pay)
- Seeing card balance at use
- Multirider feature
- Farecapping
- Cheaper initial card cost
- Ability to add fare at more places
- Using SEPTA Key for other transit systems
- Later expiration date

*Some improvements are already planned while some are being proposed

Where are we now in the process?

From 2021 to early 2023, the project team conducted various forms of stakeholder and public outreach.

The information gathered at meetings and a public survey informed the SEPTA Key 2.0 Request for Proposal (RFP). The RFP was released in Spring 2023, and is still in active procurement. SEPTA is anticipated to make a decision early next year (2024). Once the procurement period is complete, the project team plans to continue stakeholder outreach.

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**Stakeholder & Public Outreach Process (2021 - Current)**

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<thead>
<tr>
<th>2021</th>
<th>2022</th>
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<tbody>
<tr>
<td>Initial Intercept Survey</td>
<td>MetroQuest Survey</td>
<td>Final Key 2.0 Outreach Report</td>
<td>Key 2.0 RFP Release</td>
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<td>CAC &amp; YAC Meeting (9/21/21)</td>
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<td>OTIS Meeting 1/10/23</td>
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<td>CAC Transit Subcommittee (10/25/22)</td>
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