SEPTA | FISCAL YEAR 2023 OPERATING BUDGET HIGHLIGHTS

FACTORS INFLUENCING REVENUE BUDGET

- **Ridership Recovery Task Force** convened to implement plans for growing ridership post-COVID
- New SEPTA Key Advantage pilot program launched in partnership with institutions
- Fare Enhancements designed to lure riders back to the system
- Aggressive efforts to grow non-fare based other revenue, such as **Advertising**

FACTORS INFLUENCING SUBSIDY BUDGET

- Continued use of one-time, non-recurring Federal COVID
 Relief Funding, which is projected to deplete in FY2024
- Ongoing use of State & Local Subsidies to balance the budget
- Use of Service Stabilization Funds to balance out-years of Five-Year Projections once federal COVID relief depletes

FACTORS INFLUENCING EXPENSE BUDGET

External Factors

- Excessive inflation, with budget-wide impacts such as material costs & fuel/electricity prices
- Rising insurance premiums
- Ongoing COVID-related expenses
- Increasing vacancies in budgeted headcount

New Investments

- Adoption of comprehensive Information Technology (IT)
 master plan
- Development of improved communication tools, such as an **upgraded website and mobile app**
- Expansion of **Human Resources** recruitment & retention efforts to address vacancies
- Creation of new Equity & Inclusion Division
- Significant ramp-up of support for growing **Capital Program** bolstered by increased Federal and State funding
- Expansion of "Safety, Cleaning, Ownership, Partnership & Engagement" **(SCOPE) Program** to support the vulnerable population on SEPTA's system
- Launch of SEPTA Outreach Services to serve as system ambassadors
- Implementation of SEPTA's Efficiency & Accountability (E&A) Transformation Program
- Continued planning efforts to support Bus Revolution & Reimagining Regional Rail Programs

OPERATING REVENUE

\$ Amounts in ('000)	2021	2022	2023
	Actual	Actual	Budget
Passenger Revenue	\$ 149,422	\$ 226,576	\$ 265,567
Shared Ride Program	5,627	7,301	9,569
Other Income	38,123	34,129	40,495
Investment Income	187	525	598
TOTAL OPERATING REVENUE	\$ 193,359	\$ 268,531	\$ 316,229

OPERATING SUBSIDY

\$ Amounts in ('000)	2021	2022	2023
	Actual	Actual	Budget
Federal	\$472,001	\$ 333,445	\$ 423,101
State	615,673	717,651	757,170
Local	88,755	103,648	108,641
Other	5,219	5,918	5,393
TOTAL SUBSIDY	\$ 1,181,648	\$ 1,160,662	\$ 1,294,305

OPERATING EXPENSES

\$ Amounts in ('000)	2021	2022	2023
	Actual	Actual	Budget
Labor and Fringe Benefits	\$ 1,005,858	\$ 1,039,378	\$ 1,081,212
Materials and Services	270,590	283,414	403,603
Injury and Damage Claims	21,829	22,808	28,795
Propulsion Power	24,709	23,906	32,838
Fuel	20,919	23,731	31,626
Vehicle and Facility Rentals	7,215	7,388	8,200
Other	23,079	24,515	24,260
TOTAL EXPENSES	\$ 1,374,199	\$ 1,425,140	\$ 1,610,534

